

# Supervisors' ACADEMY

The following sessions are included in Supervisors Academy.

Click on the title to get course descriptions.

- Claims Challenge
- Ethics and the Public Employee
- Generational Diversity in the Workplace
- Harassment in the Workplace
- Importance of Human Factors
- Issues and Actions
- Making the Break from Line to Supervisor
- Managing Disruption and Conflict
- Motivating and Coaching Employees
- Role of Supervisor as a Leader
- Role of Supervisor as a Risk Manager
- Supervisory Solutions
- Stress Strategies
- Supervisory Solutions
- Team Building and Problem Solving